

Information in line with Section 15 of the German Insurance Brokerage Ordinance (VersVermV)

Insurance broker

Preventum GmbH
Am Sandtorkai 76
D-20457 Hamburg
Telephone +49 (0)40 325 03 79-60
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Management

Paul Bunten, Madeleine Schulz

Commercial Register

Hamburg District Court HRB 122014

Insurance broker status

independent insurance broker licensed under § 34 d Paragraph 1 German Trade, Commerce and Industry Regulation Act

Preventum GmbH is registered in the Insurance Intermediary Register under number D-11F3-H9UCT-19.

This information can be verified with Association of German Chambers of Commerce and Industry (DIHK) e.V.
Breite Straße 29
10178 Berlin
Tel. +49 (0)180 60 05 85-0
(Calls cost € 0.20 per minute from German landlines and up to € 0.60 per minute from mobile networks)
<https://www.vermittlerregister.info>

Supervisory body

Hamburg Chamber of Commerce
Adolphsplatz 1
D-20457 Hamburg
tel. +49 (0) 40 36138-138
<https://www.hk24.de>

Consultancy and remuneration

Preventum GmbH offers consultancy services in accordance with legal requirements in relation to the brokerage of insurance products and receives payment in the form of commission from the insurance company in the event of an insurance contract being brokered successfully. This commission is therefore not paid separately by the insurance customer to Preventum GmbH, but is already included in the insurance premium. This notwithstanding, insurance contracts may be brokered with a netted (i.e. commission-free) premium on the basis of an express agreement to this effect. Contrary to standard practice, Preventum GmbH will not receive commission from the insurer for these contracts, but rather a brokerage and service fee from the customer. A combination of these payment models may apply.

Independence

Preventum GmbH does not hold any direct or indirect stakes in the voting rights or capital of an insurance company.

No insurance company or parent company of an insurance company holds any direct or indirect stakes in the voting rights or capital of Preventum GmbH.

Information on dispute resolution pursuant to the German Act on Alternative Dispute Resolution in Consumer Matters (VSBG)

To settle disputes out of court the following dispute resolution bodies can be called. In line with § 17 Paragraph 4 of the German Insurance Brokerage Ordinance we are obliged to take part in dispute resolution proceedings before the following dispute resolution bodies:

Versicherungsombudsmann e. V.
Postfach 08 06 32
10006 Berlin, Germany
www.versicherungsombudsmann.de

Ombudsmann Private Kranken- und Pflegeversicherung
Postfach 06 02 22
10052 Berlin, Germany
www.pkv-ombudsmann.de

Online dispute resolution pursuant to Article 14 Paragraph 1 of the Regulation on Online Dispute Resolution for Consumer Disputes (Regulation on consumer ODR)

The European Commission provides a platform for online dispute resolution (odr platform) at <https://webgate.ec.europa.eu/odr/main/> Consumers can use this platform to settle disputes about contractual obligations out of court.

Professional regulations in German law

§ 34 d Trade, Commerce and Industry Regulation Act (GewO)
§§ 59 - 68 Insurance Contract Act (VVG)
Insurance Brokerage Ordinance (VersVermV)

The professional regulations can be viewed and accessed from the German Federal Ministry of Justice and Consumer Protection and from the homepage operated by juris GmbH: www.gesetze-im-internet.de.